

September 2012

Dear Australasia Owners,

Thank you to everyone who made the effort to join us at our meeting held in Melbourne on 12 July 2012. This was an important meeting as IHG discussed their plans for Shared Services and the roll-out of franchising within the region.

Other issues were raised around HeartBeat, Heart of House and system costs and a discussion held around downturn planning – details can be found in the attached meeting minutes (simply click on the link below) and responses will be given by IHG at our next meeting. IHG is continuing with the global WiFi standard project, which Owners supported at previous meetings, I'm sure there will be more details to follow on the final proposed standard.

[Australasia Minutes - 12 July 2012 - final.pdf](#)

I hope you will join us at our next Committee meeting, which is planned for **13 December in Sydney**. Please save the date. At this meeting we will have a further update on Shared Services and Hotel Solutions, as well as another opportunity to talk about the franchising model. I encourage all members to attend this meeting as I believe it will be a real turning point in IHG's strategy for the future of the region.

We will be joined by Global Past Chairman Rick Takach and the senior leaders from IHG. Look out for the invite from Jo Brake, we would really like to see a strong turnout at this meeting. If you have any points that you would like to discuss, please let me know by emailing nigel.greenaway@owners.org.

I look forward to seeing you in Sydney.

Kind regards,



Nigel Greenaway

IHG Owners Association Australasia Committee Chairman

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Contact the Owners Association

If you have any questions regarding your membership or the Australasia Committee meetings, remember you can contact **Jo Brake**, Regional Manager EMEA & Australasia. Based at IHG's office in Denham, UK, Jo can be contacted by e-mail on jo.brake@owners.org or tel: [+44 1895 512 663](tel:+441895512663)

Keep in touch with the Owners Association

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