

How to Book Free Nights Online www.ihgrewardsclub.com

Sign-in Instructions

www.IHGRewardsClub.com



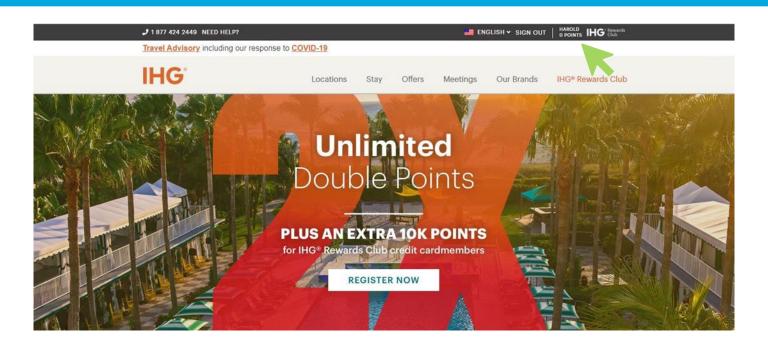
Click on "SIGN IN" at the top right corner of the page.

Sign-in Instructions



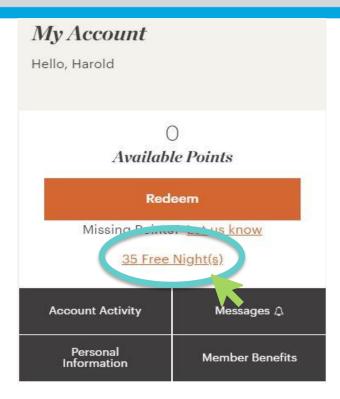
- Enter your Email or IHG Rewards number.
- 2. Enter your 4-digit PIN number or password.
- 3. Click the "Sign-in" button.

Sign-in Instructions



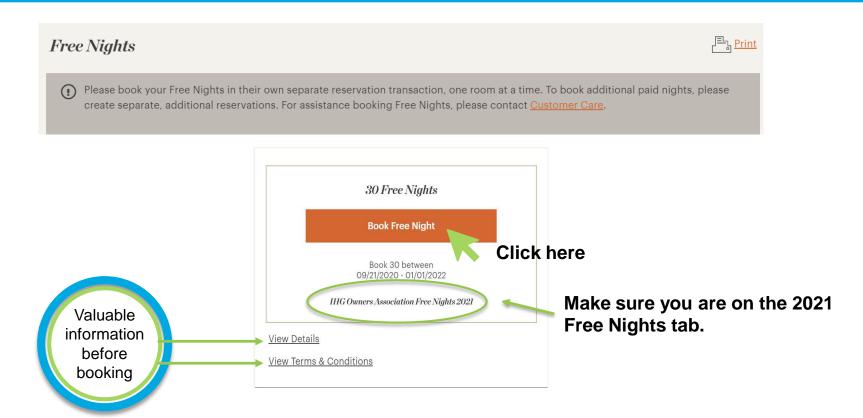
Click on your name at the top right corner of the page.

Free Nights Link

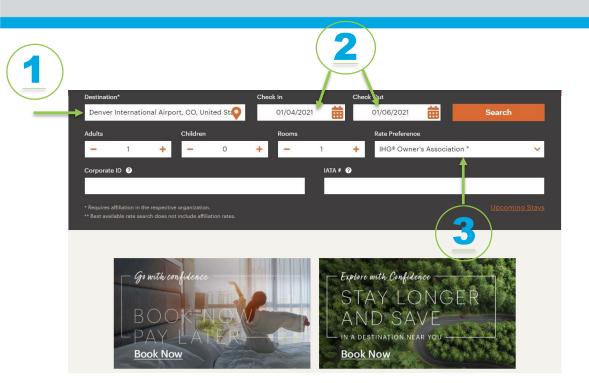


Click on the Free Nights balance link UNDER the Redeem button.

IHG Owners Association Free Nights Booking



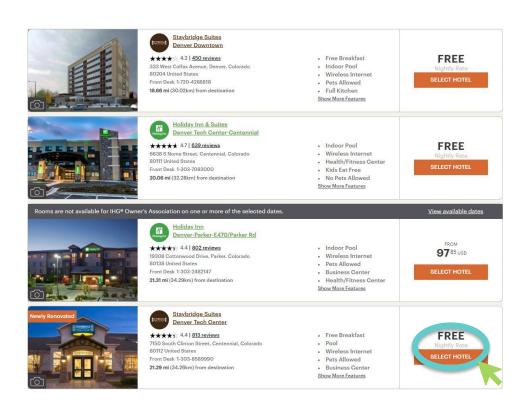
Required Fields Entry



- 1. Enter destination.
- Enter check-in & check-out dates.
- 3. Ensure "Rate Preference" is set to IHG Owners Association.
- 4. Click "Search" to show hotel availability.

*IHG Owners Association Free Nights <u>can only</u> be booked one room at a time.

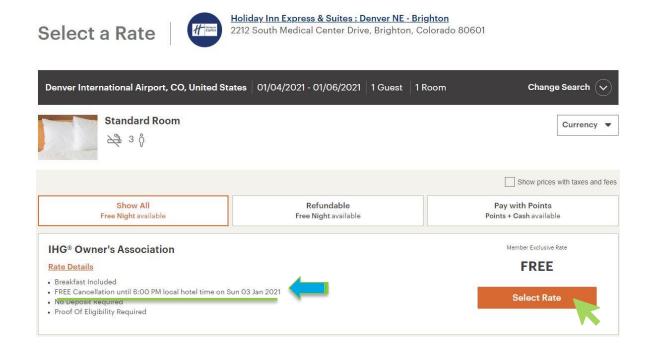
Hotel Selection



All hotels with the Owner's rate will show up as "FREE".

You can pick the hotel you would like to book by clicking "SELECT HOTEL".

Rate Selection



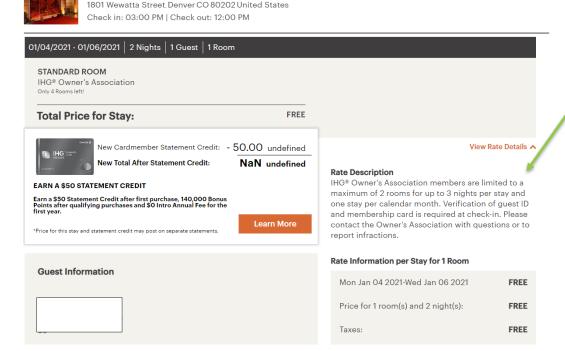
Click "Select Rate" button and note the cancellation deadline.

2021 IHG OWNERS ASSOCIATION

Reserving Your Room

Let's reserve it.

Hotel Indigo: Denver Downtown

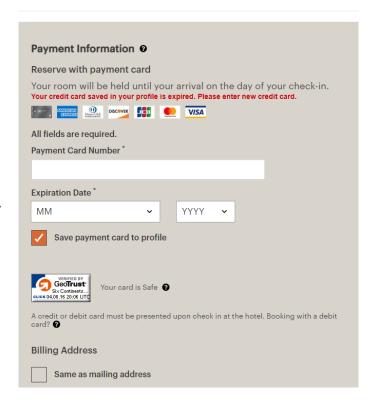


Note:

You are limited to booking a maximum of two (2) rooms for up to three (3) nights each per stay per calendar month. Guest must present valid ID & Member Benefit Card upon check-in.

Payments and Fees

Fill out all required fields to book your selection and note any other charges and policies (if applicable).



Other Charges

The following fees will be added to your bill only if they apply to your stay

Daily Valet Parking Fee:

38.00 USD

Average Nightly Rate

FREE

Maximum # of Persons per Room Allowed

2 persons max

Rate Rules

Check-in-time: 4:00 PM Check-out-time: 12:00 PM Must stay no more than: 3 nights

Pet Policy

We love furry friends Bring your dog along on vacation to the Hotel Indigo Denver Downtown. 75 USD fee charged per stay. Dogs must be 40 lbs. or less. Does not apply to service dogs with proper paperwork.

Completing Booking

Terms and Conditions

I certify that I have read and accept the Terms of Use and Privacy Statement and I have read and understand the Rate Description and Rate Rules for my reservation.

Cancellation Policy

Canceling your reservation before 6:00 PM (local hotel time) on Sunday, 3 January, 2021 will result in no charge. Canceling your reservation after 6:00 PM (local hotel time) on 3 January, 2021, or failing to show, will result in a charge equal to the first night's stay per room to your credit card or other guaranteed payment method. Taxes may apply. Failing to call or show before check-out time after the first night of a reservation will result in cancellation of the remainder of your reservation.

BOOK RESERVATION

Disclaime

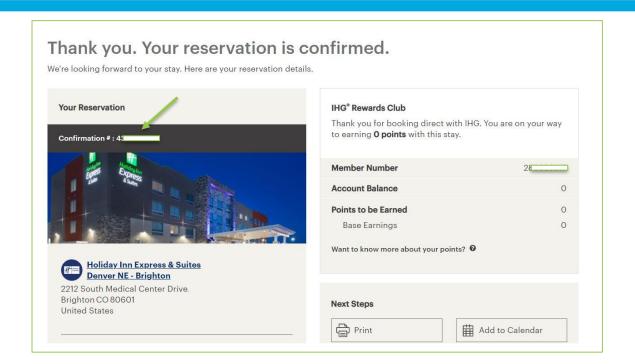
As exchange rates may fluctuate from the time a reservation is made until the actual stay, the confirmed rate is guaranteed in the hotel's base currency.

* As taxes and additional charges may fluctuate from the time a reservation is made until the actual stay and during the actual stay, the Total Price is an estimate. Estimated price includes Room rate, Extra person charges, additional charges, Total tax and Total hotel charges. Additional charges are hotel-specific. Other hotel-specific charges may also apply. Check with hotel for details.

> Best Price Guarantee

- 1. Check the box to accept the "Terms and Conditions".
- 2. Note the Cancellation Policy with dates, times and other important information.
- 3. Click on "BOOK RESERVATION" to complete booking.

Confirmation



Your reservation will be confirmed and your confirmation number will be displayed. Take note of your reservation's confirmation number.

Members have real-time visibility into their Free Nights Annual Allocation, including past stays and future reservations, by logging into their IHG® Rewards Club account.

Program Requirements

Full Program Requirements: www.owners.org/freenights

For any Free Nights questions, please contact us.

Email: freenights@ihgowners.org

• **Phone:** (001) 770.604.5555 (Option 3)



To Make a Reservation by Telephone:

- 1. Have your IHG Rewards Club number to provide to the phone agent
- 2. Please call:

U.S. and Canada: 1.877.500.4244

All other countries: (001) 770.604.5555 (Option 2) UIFN-Universal toll-free number: 00800.62.800800

- 3. The phone agent will assist with finding a member hotel
- 4. Obtain confirmation number and the cancellation policy of the hotel

Cancellation and No-Show Reservations Policy

No-Show Reservations:

 Members who do not show up to their reservation will be assessed charges in accordance with the hotel's Cancellation Policy. Charges may include the regular room rate, plus taxes, at the hotel's discretion. You will also forfeit the allocated Free Night for the first night of the reservation.

Cancellation Prior to the Member's Stay (must be prior to Hotel's cancellation deadline):

- **Do not call the host hotel to cancel** If the Member contacts the hotel to cancel or modify a reservation this will result in the loss of all free nights associated with that reservation.
- To cancel a reservation and obtain a cancellation number prior to the member's stay and within the cancellation deadline, you can make the cancellation (1) through your IHG Rewards Club account, (2) the IHG mobile app OR (3) by calling the Dedicated Member Reservation Line.
- All cancellation requests are handled in accordance with the hotel's cancellation policy.
- A cancellation number must be obtained for validation purposes.
- Reservations cancelled prior to the stay/before the cancellation deadline (via either of the three ways mentioned above and validated by a cancellation number) will not cause the member to lose any free nights from their Annual Allocation. In the event of a validated cancellation, all free nights that were applied to the reservation will instantly drop back into the member's Annual Allocation free nights balance and can be viewed in their IHG Rewards Club account immediately.

Cancellation and No-Show Reservations Policy

Important:

- Members must cancel and modify their reservations <u>only</u> via the following methods:
 - (a) the web
 - (b) the IHG mobile app
 - (c) the Dedicated Member Reservation Line

Do NOT call the hotel directly to cancel.

To attempt to cancel or modify a reservation after the hotel's cancellation deadline, it may not be possible to make changes via the web, the IHG mobile app or the Dedicated Member Reservation Line.

• In such cases, please contact the host hotel to avoid being billed as a no-show. The free night(s) used to book this reservation will be forfeited, and the late cancellation is subject to the host hotel's cancellation policy.

Cancellations Made On-Property, at Check-in or During the Member's Stay:

Any reservations that are cancelled or modified at initial check-in or after the member has checked into the hotel will result in forfeiture of all Free Night(s) associated with that stay. Any such forfeited nights will not be re-deposited to the member's Annual Allocation. In order to ensure the re-deposit of Free Nights into a member's Annual Allocation, your reservation modification or cancellation must be made prior to check-in and in accordance with the hotel's cancellation policy timeframe and must be completed online through the member's IHG Rewards Club account, on the IHG mobile app or by calling the Dedicated Member Reservation Line (i.e., not by phone with the hotel or in person during the stay).