IHG OWNERS A S S O C I A T I O N

How to Book Free Nights Online

WWW.IHGONEREWARDS.COM

Sign In Instructions

www.IHGOneRewards.com



Click on "SIGN IN" at the top right corner of the page

Sign In Instructions

IHG A CONE REWARDS

Please sign in.

Email or member number

ex: johndoe@website.com

PIN/Password

Remember me			
Sign in			
Need help with your password? <u>Reset password</u>	K	Click	Here

- 1. Enter your email or IHG[®] One Rewards number.
- 2. Enter your 4-digit PIN number or password.
- 3. Click the "Sign in" button.

Sign In Instructions



Click on your name at the top right corner of the page

Free Nights Link



Scroll down and click on the "Book a Free Night" link UNDER 'Enjoy your rewards'

IHG Owners Association Free Nights Booking

Book your next free night

⊖ Print

Please book your Free Nights in their own separate reservation transaction, one room at a time. To book additional paid nights, please create separate, additional reservations. For assistance booking Free Nights, please contact <u>Customer Care</u>.



Required Fields Entry



Hotel Selection



Rate Selection



Reserving Your Room

Let's reserve it.



Holiday Inn : Los Angeles - LAX Airport

9901 S La Cienega Boulevard Los Angeles, California 90045 United States Check in: 3:00 PM | Check out: 12:00 PM

01/03/2023 - 01/	05/2023 2 Nights 1 Guest 1 Room		
Standard Room IHG® Owner's A	ssociation		
Total Price	for Stay:	FREE	
Great choice! Ch	ange or cancel for free anytime before 6 PM or	01/01/2023	
E	arn a \$150 Statement Credit	F.*	Hide Rate Details 木
	Price for this stay: New Cardmember Statement Credit: Total after Statement Credit:	\$2.32 <u>-\$150.00</u> \$-147.68	Rate Description IHG® Owner's Association members are limited to a maximum of 2 rooms for up to 3 nights per stay and one stay per calendar month. Verification of quest ID
	Plus 50,000 bonus points after spending \$1, purchases in the first 3 months from accoun	,000 on t opening.	and membership card is required at check-in. Please contact the Owner's Association with questions or to

report infractions.

Please note:

Members are limited to booking a maximum of two (2) rooms for up to three (3) nights each per stay per calendar month. Guest must present valid I.D. & credit card upon check-in.

Payments and Fees

Fill out all required fields to book your selection and note any other charges and policies (if applicable).

Payment Information @

Reserve with payment card

You pay nothing today. A card simply holds your reservation.

Edit

Other Charges

The following fees will be added to your bill only if they apply to your stay $% \left({{{\mathbf{x}}_{i}}} \right)$

Parking Fee:

25.00 USD

Average Nightly Rate

Maximum # of Persons per Room Allowed 2 persons max

Rate Rules

Check-in time: 3:00 PM Check-out time: 12:00 PM Must stay no more than: 3 nights

Parking

Complimentary 24 HR LAX shuttle. From Departure Level please exit outside to the curb and stand at the red sign marked "Hotel and Private Parking Shuttle". When exiting Terminal 1,4 &6 - make a left, Terminal 2, 3 &Tom Bradley make a right.

Pet Policy

No pets allowed except ADA Guide dogs or Service Animals

Completing Booking

Terms and Conditions

I certify that I have read and accept the Terms of Use and Privacy Statement and I have read and understand the Rate Description and Rate Rules for my reservation.

I am at least 18 years of age and at least one guest in my party will meet the minimum check-in age requirement for the hotel upon arrival.

Minimum Check-In Age: 18

Cancellation Policy

Canceling your reservation before 6:00 PM (local hotel time) on Sunday, 1 January, 2023 will result in no charge. Canceling your reservation after 6:00 PM (local hotel time) on 1 January, 2023, or failing to show, will result in a charge equal to the first night's stay per room to your credit card or other guaranteed payment method. Taxes may apply. Failing to call or show before check-out time after the first night of a reservation will result in cancellation of the remainder of your reservation.

BOOK RESERVATION

Free cancellation before 6 PM on 01/01/2023

- 1. Check the box to accept the Terms and Conditions.
- 2. Note the cancellation policy with dates, times and other important information.
- 3. Click on "BOOK RESERVATION" to complete booking.

Confirmation

202365522

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Thank you. Your reservation is confirmed.

We're looking forward to your stay. Here are your reservation details.

Important Announcements

Come and enjoy our outdoor pool on your next visit to sunny LA! Hotel provides complimentary 24 hour shuttles to and from LAX departing approximately every 30 minutes. Due to construction the shuttle pick up location at LAX has moved upstairs, call the shuttle and look for the red hotel pick up sign





IHG[®] One Rewards

to earning **0 points** with this stay.



Los Angeles, California 90045 United States

Vext Steps	
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I Print	Add to Calendar

Thank you for booking direct with IHG. You are on your way

Your reservation will be confirmed, and your confirmation number will be displayed.

Take note of your reservation's confirmation number.

Note: Members have real-time visibility into their Free Nights Annual Allocation, including past stays and future reservations, by logging into their IHG One Rewards account.

Program Requirements

Full Program Requirements: www.owners.org/resources/digital-publications

For any Free Nights questions, please contact us.

Email: freenights@ihgowners.org **Phone:** +1.770.604.5555, option 3

To Make a Reservation by Telephone:



- 1. Have your IHG One Rewards number to provide to the phone agent.
- 2. Please call:

U.S. and Canada: +1.877.500.4244 All other countries: +1.770.604.5555, option 2 U.K./Europe PTSN: +44.1950.499049 Australia PSTN: +65.29.066.5478

- 3. The phone agent will assist with finding a member hotel.
- 4. Obtain a confirmation number and a copy of the cancellation policy of the hotel.

Cancellation and No-Show Reservations Policy

No-Show Reservations:

Members who do not show up to their reservation will be assessed charges in accordance with the hotel's cancellation policy. Charges may include the regular room rate, plus taxes, at the hotel's discretion. The member will also forfeit the allocated free night for the first night of the reservation.

Cancellation Prior to the Member's Stay (must be prior to hotel's cancellation deadline):

- **Do not call the host hotel to cancel.** If a member contacts the hotel to cancel or modify a reservation, they will forfeit all free nights associated with that reservation.
- To cancel a reservation and obtain a cancellation number prior to the member's stay and within the cancellation deadline, you can make the cancellation through (1) your IHG One Rewards account, (2) the IHG® mobile app OR (3) by calling the Dedicated Member Reservation Line.
- All cancellation requests are handled in accordance with the hotel's cancellation policy.
- A cancellation number must be obtained for validation purposes.
- Reservations cancelled prior to the stay/before the cancellation deadline (via any of the three ways mentioned above) and validated by a cancellation number will not cause the member to lose any free nights from their Annual Allocation. In the event of a validated cancellation, all free nights that were applied to the reservation will instantly drop back into the member's Annual Allocation free nights balance and can be viewed in their IHG One Rewards account immediately.

Cancellation and No-Show Reservations Policy

Members must cancel and modify their reservations <u>only</u> via the following methods:

(a) the web

(b) the IHG mobile app

(c) the Dedicated Member Reservation Line

Do NOT call the hotel directly to cancel.

To attempt to cancel or modify a reservation after the hotel's cancellation deadline, it may not be possible to make changes via the web, the IHG mobile app or the Dedicated Member Reservation Line.

In such cases, please contact the host hotel to avoid being billed as a no-show. The free night(s) used to book this reservation will be forfeited, and the late cancellation is subject to the host hotel's cancellation policy.

Cancellations Made On-Property, at Check-in or During the Member's Stay:

Any reservations that are cancelled or modified at initial check-in or after the member has checked into the hotel will result in forfeiture of all free night(s) associated with that stay. Any such forfeited nights will not be re-deposited to the member's Annual Allocation. In order to ensure the re-deposit of free nights into a member's Annual Allocation, your reservation modification or cancellation must be made prior to check-in and in accordance with the hotel's cancellation policy timeframe and must be completed online through the member's IHG One Rewards account, on the IHG mobile app or by calling the Dedicated Member Reservation Line (i.e., not by phone with the hotel or in person during the stay).